SVC Board of Trustees Strategic Priority Performance Report: Opportunity

Presented March 10, 2026

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2026 PERFORMANCE REPORT:
OPPORTUNITY

SCHEDULE OF SVC STRATEGIC PRIORITY PERFORMANCE REPORTS

- February 2026: Student Success
- **March 2026: Opportunity**
- May 2026: Institutional Capacity
- June 2026: Enrollment & Community Engagement

Strategic Priority: OPPORTUNITY

Outcome Statement #2a: Improve differential completion rates in student success	
KPI	Achievement Gaps
Metric	Disaggregated 3-year average completion rates for all degree seeking students
Target(s)	Decrease student achievement gaps to 3%
Outcome Statement #2b: Improve employee sense of belonging	
KPI	Sense of Belonging
Metric	HEDS survey Sense of Belonging metric
Target(s)	Increase SVC employee sense of belonging to 65% (baseline = 50%)

SVC Achievement Gap in 3-Year Completion by Student Groups:
Internal Reporting, Target Achievement at or below -3%

Completion by Race	Cohort Size (n)	2025 Completion	Achievement Gap
Overall Completion Rate	683	40%	
American Indian / Alaska Native	10	40%	0%
Asian	30	60%	20%
Black / African American	27	44%	5%
Hispanic	175	29%	-11%
Multi-Racial	46	54%	15%
White	366	43%	3%

Completion by Gender	Cohort Size (n)	2025 Completion	Achievement Gap
Overall Completion Rate	683	40%	
Female	353	38%	-2%
Male	295	43%	3%

Completion by Attendance	Cohort Size (n)	2025 Completion	Achievement Gap
Overall Completion Rate	683	40%	
Full-Time	461	46%	6%
Part-time	222	28%	-12%

Source: *Internal data used for diagnostic purposes, informing operational planning, and measuring progress toward strategic priority targets*
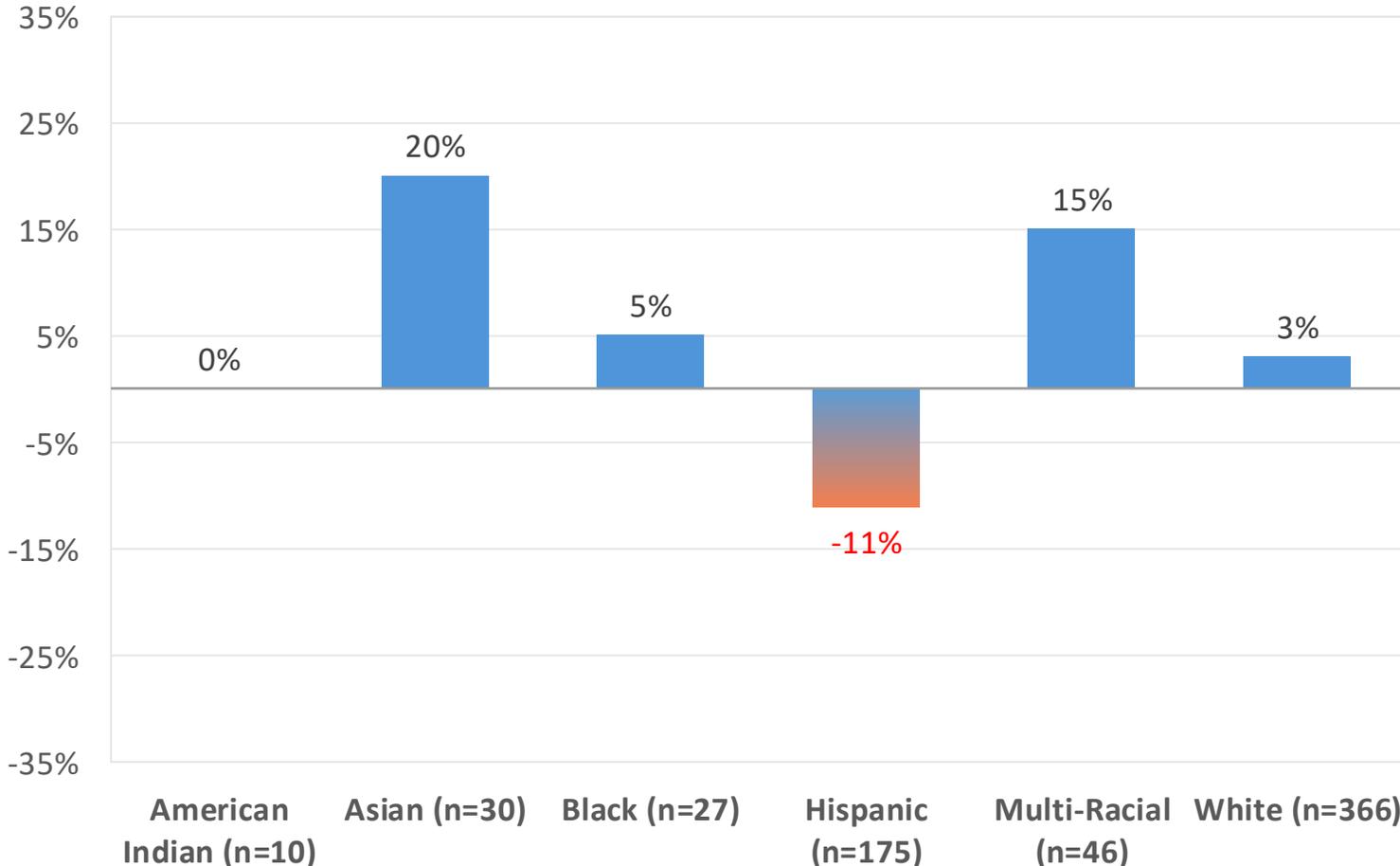
SVC Achievement Gap in 3-Year Completion by Student Groups:
Internal Reporting, Target Achievement gap at or below -3%

Completion by Age Group	Cohort Size (n)	2025 Completion	Achievement Gap
Overall Completion Rate	683	40%	
<18	14	57%	17%
18-24	432	37%	-3%
25-39	164	43%	4%
40+	73	45%	6%
Completion by First Generation	**Cohort Size (n)**	**2025 Completion**	**Achievement Gap**
Overall Completion Rate	683	40%	
First Generation	372	37%	-2%
Not First Generation	311	42%	3%
Completion by Need Based Aid	**Cohort Size (n)**	**2025 Completion**	**Achievement Gap**
Overall Completion Rate	683	40%	
Received Need Based Aid	292	42%	2%
Did Not Received Need Based Aid	391	37%	-2%

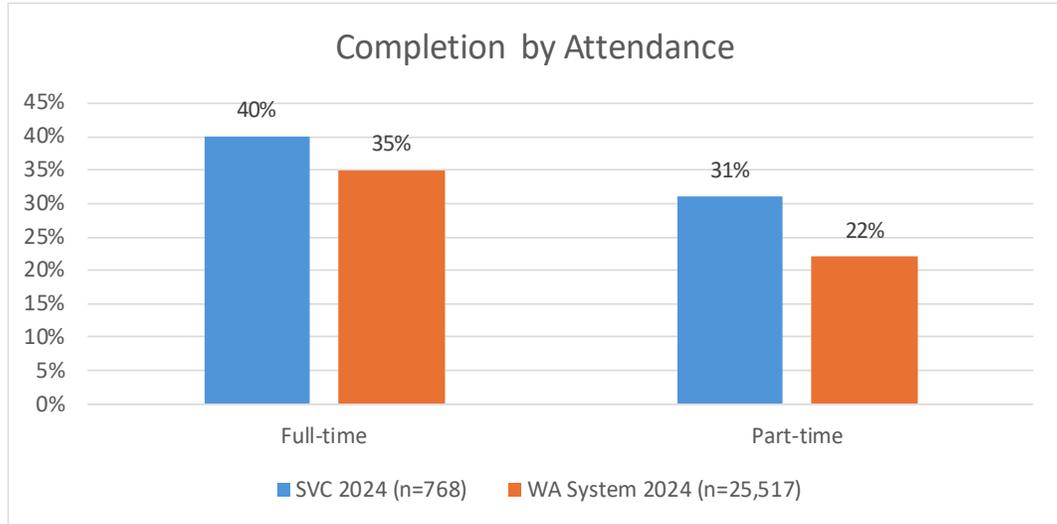*Source: Internal data used for diagnostic purposes, informing operational planning, and measuring progress toward strategic priority targets*
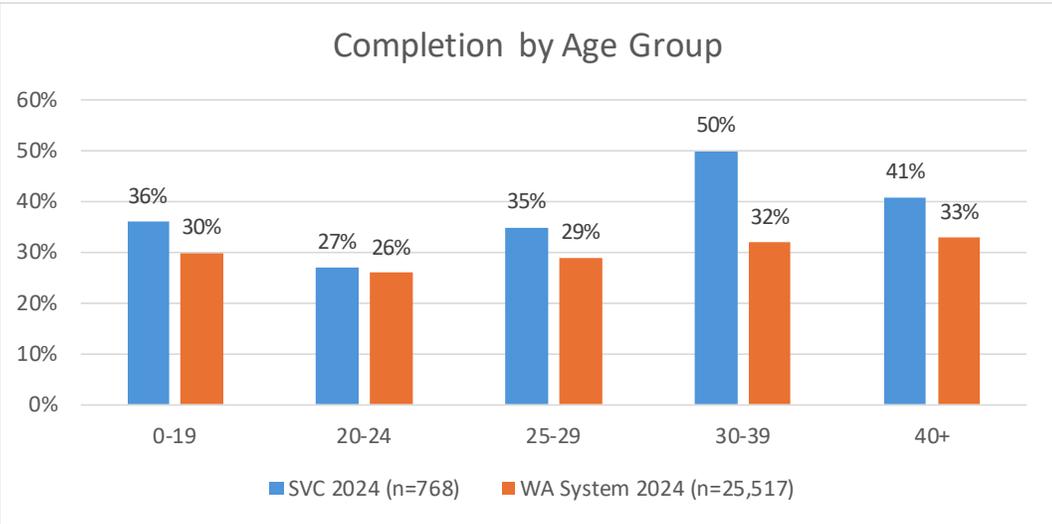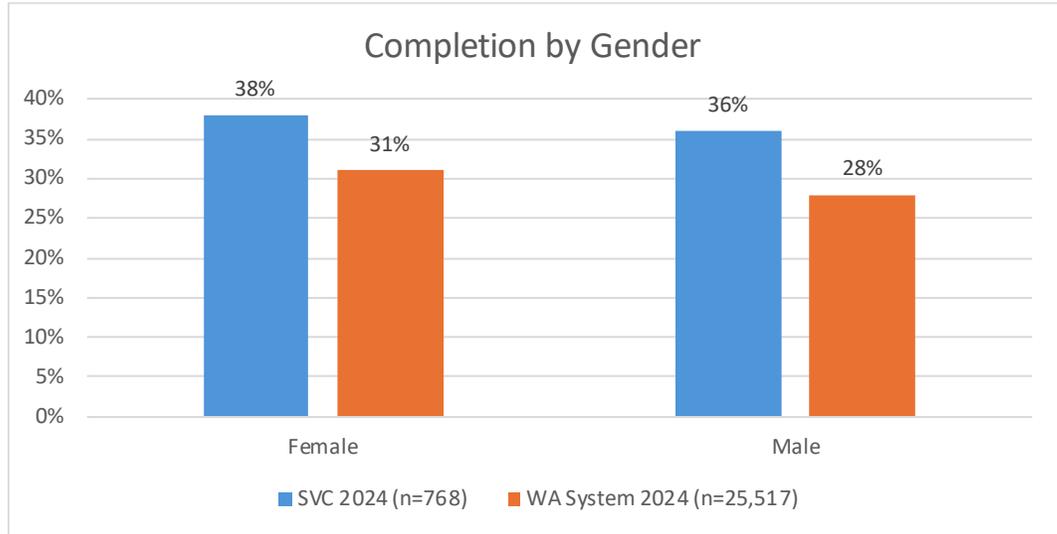
2025 ACHIEVEMENT GAP: ATTENDANCE

Overall Completion

40%
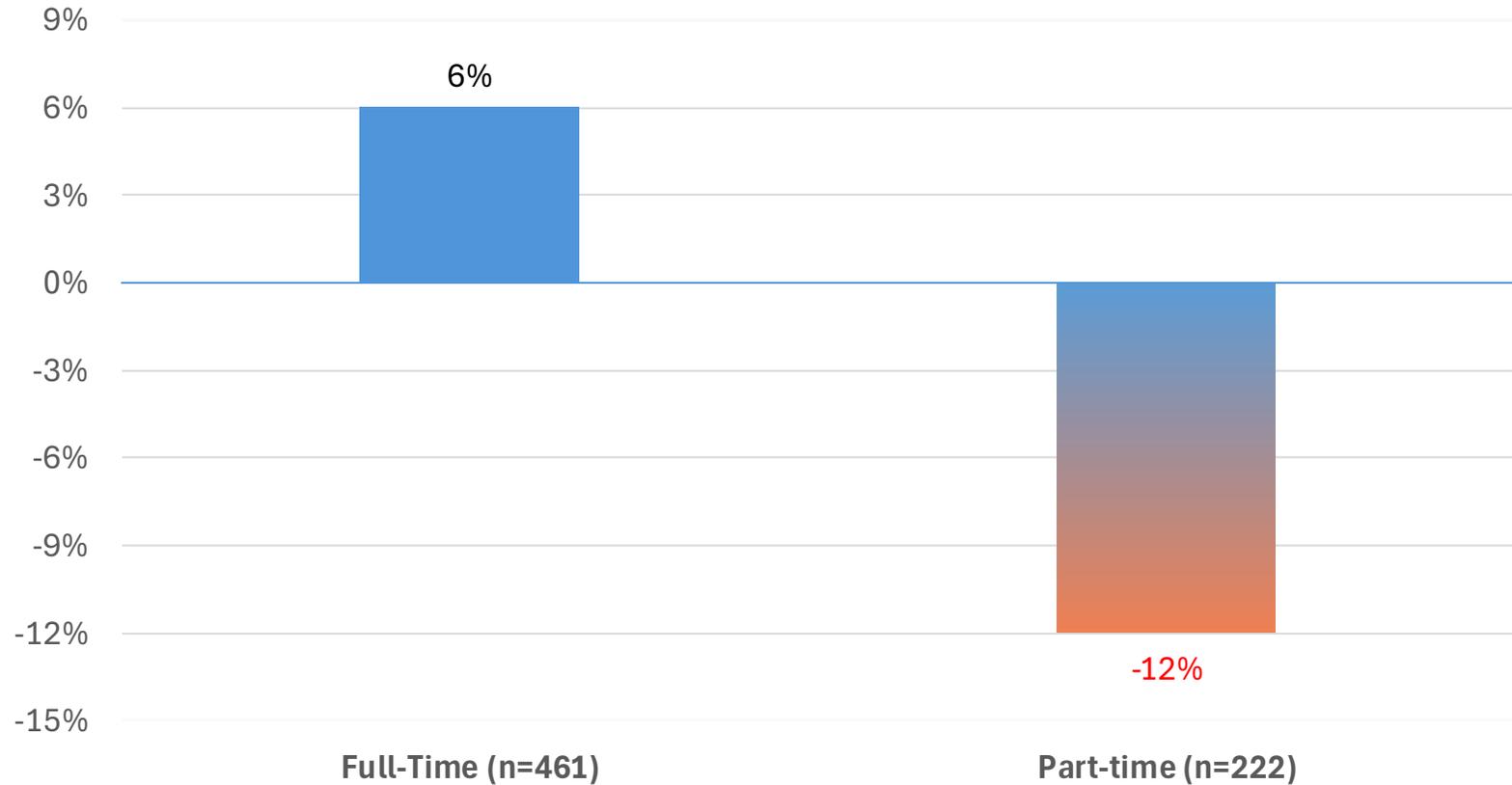
Full-Time (n=461)

6%

Part-time (n=222)

-12%

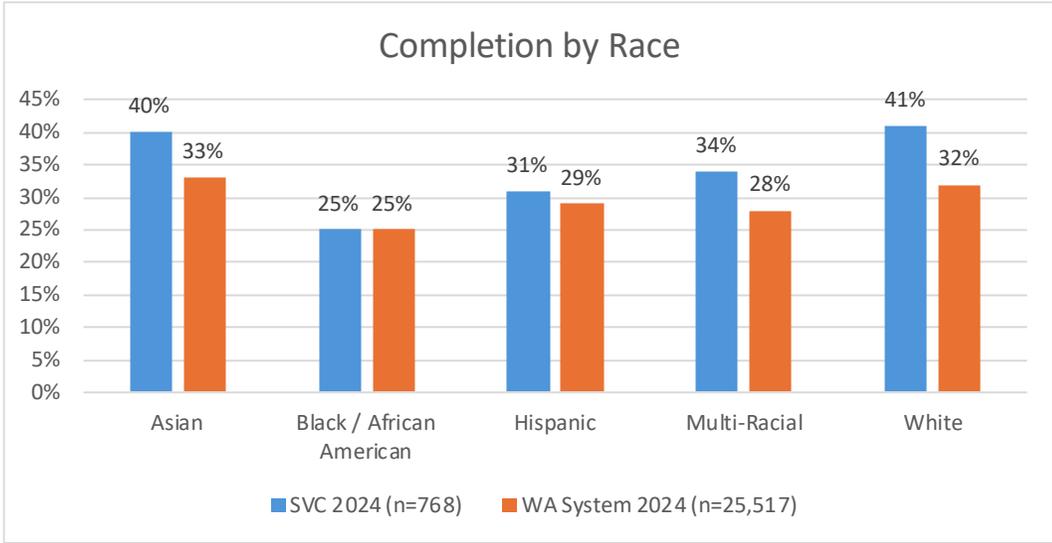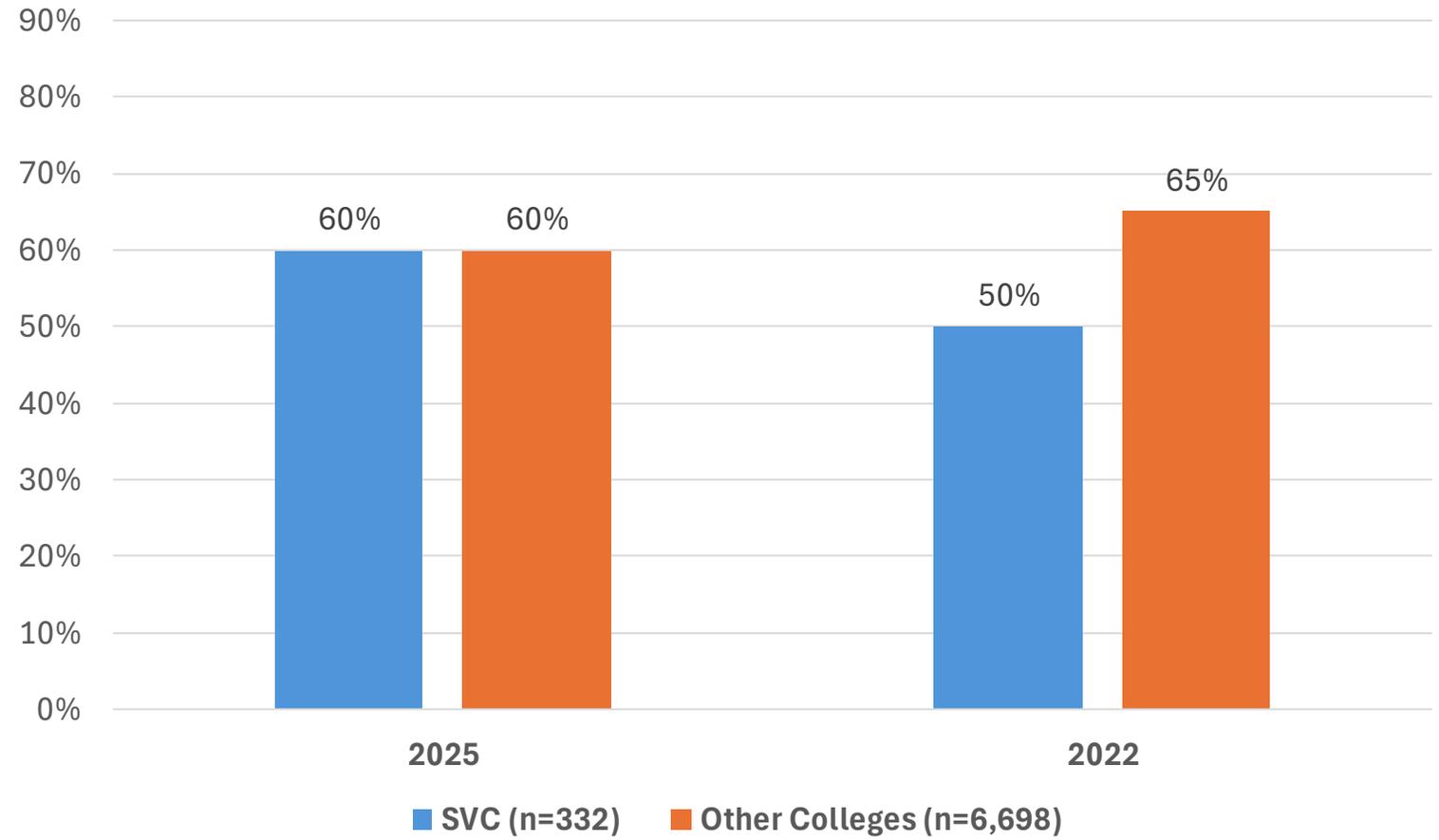*Source: Internal data used for diagnostic purposes, informing operational planning, and measuring progress toward strategic priority targets*

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SVC Employee Sense of Belonging Breakdown
Percentage of Employees who were Generally or Very Satisfied (2025)

Survey Questions	SVC	Other Colleges
The extent to which you experience a sense of belonging or community at your institution	**73%**	63%
The extent to which you feel all community members experience a sense of belonging or community at your institution	**56%**	43%

Source: *Higher Education Data Sharing (HEDS) consortium Campus Climate Survey*

KEY TAKEAWAYS: OPPORTUNITY

Student Achievement Gaps

1. Only two of the six groups examined in 2025 show achievement gaps greater than -3% below the average

2. Students who identify as **Hispanic/Latino** currently complete -11% below the institution average

3. Students who attend **Part-time** complete -12% below the institution average

4. However, nearly all SVC student groups are completing at higher rates when compared to peers in the state system

Employee Sense of Belonging

1. Overall Sense of Belonging is 60% which is similar to peer institutions

2. Both faculty and staff show positive increases in specific measures of Sense of Belonging

3. 73% of SVC employees are generally or very satisfied with how they experience a Sense of Belonging at SVC